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Cyber bullying – This is the process of bullying online and is very like bullying in in-person contexts though cyber bullying may manifest itself in different ways such as flaming (the sending of large numbers of targeted abusive emails), attempts to damage reputation (through comments, through tagging of an individual in inappropriate content or images), etc. There is no set format but because of the asynchronous nature of the internet, the ability to make comments public, and the increasing difficulty in establishing privacy or migrating between social networking sites the impact of cyber bullying can be severe and both learners and teaching staff may be targets.

Faceted Search – Faceted searches refer to searches that may be explored through multiple routes or facets. For instance the ability to browse around the author, publication year, keyword, subject heading or similar from any given catalogue record. Many catalogues enable faceted search or discovery through visual metaphors – a map of keywords related to the currently viewed item for instance.

OPAC – Abbreviation for Online Public Access Catalogue. This is generally the main library catalogue that may be searched or browsed online. In some cases the OPAC may be presented as part of institutional or library websites.

Smartboard – A hybrid of a projector, projector screen and virtual whiteboard (with pens that act like mouse pointers) which allows the display, interaction with and annotation of materials such as lecture notes, websites, etc.

Serendipity – The process of making happy and unexpected discoveries by accident. Serendipity or serendipitous is often used in the context of web browsing, information retrieval and social media where one can quickly click through one or a series of links from a known space to new, useful and unexpected sites, blogs, materials, etc.

Tag Cloud – Tag clouds represent the tags used in a particular catalogue record, blog, website, or similar text. In library catalogues tags are generally generated through the catalogue record – through keywords, subject headings, titles etc. The “cloud” refers to the way in which tags are presented – this is often a graphic indicating frequency of use through the font size of the tag.

Widget – A tool allowing content from one website or data source to be embedded in another. Widgets are usually a simple Javascript presentation of data retrieved automatically over the internet. Commonly used widgets include the Facebook “Like” button, Twitter “badges” or Flickr slideshow widgets.